Dear PAUL PATIENT,

Thank you for choosing Central Vermont Medical Center. Please review the enclosed billing statement. Listed below are the payment options that are offered for account balances.

For your convenience we have the following options available:

- Pay by phone dial (844) 321-4001
- Mail in the payment using the coupon below
- Pay online at www.cvmc.org (Available 24/7)

If you are unable to pay your bill in full or would like to add another account to your current payment plan, please call the Patient Access Department at (844) 321-4001

Vermont Health Connect and Vermont Medicaid applications are available. CVMC also offers a Healthcare Assurance Program. Our Patient Access Financial Counseling Team can provide information and assistance with the application process. To learn more about these programs, please contact us at (844) 321-4001

Please see second page for a detailed summary of your bill.
Balance Forward $0.00

New Charges $167.48

Amount Paid By You $0.00

Current Account Balance $10.00

<table>
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<th>Service Date</th>
<th>Activity Date</th>
<th>Charges</th>
<th>SUMMARY</th>
<th>Payments/Adjustments</th>
<th>PATIENT BALANCE</th>
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TOTAL PAYMENT DUE: $10.00

Patient: Paul Patient
According to our records, your bill with us is over 90 days past due. As a last effort, we are sending you this final statement.

This may be an oversight on your part. However, if payment is not made on account(s) H000456789 within 30 DAYS your account(s) may be turned over to a collection agency.

MAKE CHECKS PAYABLE TO:
PFS CUSTOMER SERVICE
PO BOX 60
ROCHESTER, NH 03866-0060

If payment has been made, please disregard this notice with our thanks.

PAYMENT OPTIONS

- Pay online at www.cvmc.org (Available 24/7)
- Pay-by-phone: (844)-321-4001
- Mail in a check with the section above